

Einhell warranty conditions

In addition to the statutory warranty claim, Einhell provides the end customer with a manufacturer's warranty of 24 months for the devices and 6 months for the batteries from the date of receipt of purchase for all technical defects for which Einhell is responsible. If the products are registered online up to 30 days after the date of purchase, Einhell extends these warranties to 3 years for the devices and 3 years for the Power X-Change batteries as well as 10 years for the motor in the case of a PurePOWER Brushless device.

The latter warranty covers only defects in the manufacturer's engine listed below which are due to a defect in material or workmanship and is limited to the repair of such defects or the replacement of the engine at our discretion.

Warranty claims must be submitted before the end of the warranty period within two weeks of the discovery of a defect. After the unit has been repaired or replaced, neither an extension of the warranty period nor a new warranty period for the unit or parts will start. This also applies if on-site service is used.

Einhell products that are shipped without a type plate or proof of purchase cannot be taken into account. Einhell products sold by third parties or private individuals are excluded from warranty claims.

There is no warranty claim in the following cases:

- Improper use, storage, use of unsuitable operating materials.
- Wear* and subsequent damage (including to the engine) due to lack of maintenance, care, lubricants
- Damage to the unit due to wear and tear that is unusual or normal during use.
- Damage to the engine from failure to follow the installation instructions.
- In the case of Einhell Classic or Expert products used for industrial or professional purposes (exception: professional devices may be used for this purpose)

*Batteries and battery packs are subject to normal wear and tear and are designed for a limited number of cycles. Battery condition is particularly affected by factors such as high loads and charging speeds (e.g. boost mode). Battery performance is also significantly reduced by exposure to heat, cold, vibration or shock.

For detailed warranty terms, please refer to your device's user manual.